

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 8-K

CURRENT REPORT  
Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): November 7, 2023

**GXO**

GXO LOGISTICS, INC.  
(Exact name of registrant as specified in its charter)

Delaware  
(State or other jurisdiction of  
incorporation)

001-40470  
(Commission File Number)

86-2098312  
(IRS Employer Identification No.)

Two American Lane  
Greenwich, Connecticut  
(Address of principal executive offices)

06831  
(Zip Code)

Registrant's telephone number, including area code: (203) 489-1287

Not Applicable  
(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

| <u>Title of each class</u>               | <u>Trading Symbol</u> | <u>Name of each exchange on which registered</u> |
|--|-----------------------|--|
| Common stock, par value \$0.01 per share | GXO                   | New York Stock Exchange                          |

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

**Item 7.01. Regulation FD Disclosure**

On November 7, 2023, GXO Logistics, Inc. (the “Company”) released a slide presentation expected to be used by the Company in connection with certain future investor presentations. A copy of the slide presentation is attached as Exhibit 99.1 to this Current Report on Form 8-K.

The slide presentation should be read together with the Company's filings with the Securities and Exchange Commission, including the Quarterly Report on Form 10-Q for the fiscal quarter ended September 30, 2023.

The information furnished pursuant to this Item 7.01, including Exhibit 99.1, shall not be deemed “filed” for purposes of Section 18 of the Securities Exchange Act of 1934 (the “Exchange Act”) or otherwise subject to the liabilities under that Section and shall not be deemed to be incorporated by reference into any filing of the Company under the Securities Act of 1933 or the Exchange Act, except as shall be expressly set forth by specific reference in such filing.

**Item 9.01. Financial Statements and Exhibits**

(d) The following exhibits are being filed herewith:

| <b>Exhibit Number</b> | <b>Description</b>  |
|-----------------------|---|
| 99.1                  | <a href="#">Investor Presentation, dated November 7, 2023</a>               |
| 104                   | Cover Page Interactive Data File (embedded within the Inline XBRL document) |

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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Dated: November 7, 2023

**GXO LOGISTICS, INC.**

By: /s/ Baris Oran  
Name: Baris Oran  
Title: Chief Financial Officer



**GXO**

**GXO**

# Third Quarter 2023 Results

November 7, 2023

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# Disclaimer

## Non-GAAP Financial Measures

As required by the rules of the Securities and Exchange Commission ("SEC"), we provide reconciliations of the non-GAAP financial measures contained in this presentation to the most directly comparable measure under GAAP, which are set forth in the financial tables included in the attached appendix.

GXO's non-GAAP financial measures in this presentation include: adjusted earnings before interest, taxes, depreciation and amortization ("adjusted EBITDA"), adjusted EBITDA margin, adjusted earnings before interest, taxes and amortization ("adjusted EBITA"), adjusted EBITA margin, adjusted EBITA, net of income taxes paid, adjusted net income attributable to GXO, adjusted earnings per share (basic and diluted) ("adjusted EPS"), free cash flow, organic revenue, organic revenue growth, net leverage ratio, net debt, return on invested capital ("ROIC"), net capital expenditures ("net capex"), and PPSwh for equivalent revenue.

We believe that the above adjusted financial measures facilitate analysis of our ongoing business operations because they exclude items that may not be reflective of, or are unrelated to, GXO's core operating performance, and may assist investors with comparisons to prior periods and assessing trends in our underlying businesses. Other companies may calculate these non-GAAP financial measures differently, and therefore, our measures may not be comparable to similarly titled measures used by other companies. GXO's non-GAAP financial measures should only be used as supplemental measures of our operating performance.

Adjusted EBITDA, adjusted EBITA, adjusted net income attributable to GXO and adjusted EPS include adjustments for transaction and integration costs, as well as restructuring costs and other adjustments, as set forth in the financial tables included in the attached appendix. Transaction and integration adjustments are generally incremental costs that result from an actual or planned acquisition, divestiture or spin off and may include transaction costs, consulting fees, retention awards, internal salaries and wages (to the extent the individuals are assigned full time to integration and transformation activities) and certain costs related to integrating and separating IT systems. Restructuring costs primarily relate to severance costs associated with business optimization initiatives.

We believe that free cash flow is an important measure of our ability to repay maturing debt or fund other uses of capital that we believe will enhance shareholder value. We calculate free cash flow as net cash provided by operating activities less net capex as capital expenditures, less proceeds from sale of property and equipment. We believe that adjusted EBITDA, adjusted EBITA margin, and adjusted EBITA, net of income taxes paid improve comparability from period to period by removing the impact of our capital structure (interest and financing expenses), asset base (depreciation and amortization), tax impacts and other adjustments, as set out in the attached tables, which management has determined are not reflective of core operating activities and thereby assist investors with assessing trends in our underlying businesses. We believe that adjusted net income attributable to GXO and adjusted EPS improve the comparability of our operating results from period to period by removing the impact of certain costs and gains, which management has determined are not reflective of our core operating activities, including amortization of acquisition-related intangible assets. We believe that organic revenue and organic revenue growth are important measures because they exclude the impact of foreign currency exchange rate fluctuations, revenue from acquired businesses, and revenue from discontinued operations. We believe that net leverage ratio and net debt are important measures of our overall liquidity position and are calculated by removing cash and cash equivalents from our total debt and net debt, as a ratio of our trailing twelve months adjusted EBITDA. We calculate ROIC as our trailing twelve months adjusted EBITA, net of income taxes paid, divided by invested capital. We believe ROIC provides investors with an important perspective on how effectively GXO deploy capital and use this metric internally as a high-level target to assess overall performance throughout the business cycle.

PPSwh service level equivalent revenue is calculated as PPSwh total revenues adjusted for cost of product revenue and cost of passthrough revenue. Service fee equivalent revenue allows client contracts with similar operational support models but different financial models to be combined as if all contracts were being operated on a service fee revenue basis. PPSwh total revenues are derived from the "Consolidated Statements of Operations and Comprehensive Income (Loss)" contained in Part II, Item 8, Financial Statements and Supplementary Data of PPSwh Form 10K for the year ended December 31, 2022.

Management uses non-GAAP financial measures in making financial, operating and planning decisions and evaluating GXO's ongoing performance.

With respect to our financial targets for full-year 2023 organic revenue growth, adjusted EBITDA, free cash flow, and adjusted diluted EPS, a reconciliation of these non-GAAP measures to the corresponding GAAP measures is not available without unreasonable effort due to the variability and complexity of the reconciling items described above that we exclude from these non-GAAP target measures. The variability of these items may have a significant impact on our future GAAP financial results and, as a result, we are unable to prepare the forward-looking statements of income and cash flows prepared in accordance with GAAP, that would be required to produce such a reconciliation.

## Non-GAAP Valuation Measure

Adjusted EBITDAR is a valuation measure that is not specified in GAAP. Adjusted EBITDAR excludes rent expense from adjusted EBITDA and is useful to management and investors in evaluating GXO's relative performance because adjusted EBITDAR considers the performance of GXO's operations, excluding decisions made with respect to capital investment, financing and/or other non-recurring charges. Adjusted EBITDAR is also a measure commonly used by management, research analysts and investors to value companies in the logistics industry. Since adjusted EBITDAR excludes interest expense and rent expense, it allows research analysts and investors to compare the value of different companies without regard to differences in capital structures and leasing arrangements. As such, our presentation of Adjusted EBITDAR should not be construed as a financial performance or operating measure.

With respect to our target for full-year 2023 adjusted EBITDAR, a reconciliation of this non-GAAP measure to the corresponding GAAP measure is not available without unreasonable effort due to the variability and complexity of the reconciling items described above that we exclude from this non-GAAP target measure. The variability of these items may have a significant impact on our future GAAP financial results and, as a result, we are unable to prepare the forward-looking statement of income, prepared in accordance with GAAP, that would be required to produce such a reconciliation.

## Forward-Looking Statements

This presentation includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements, including our full year 2023 financial targets of organic revenue growth, adjusted EBITDA, adjusted diluted EPS and adjusted EBITDA to free cash flow conversion; the expected incremental revenue in 2024 and 2025 from new customer wins in 2022; our 2023 valuation target for adjusted EBITDAR; and our goals of (i) 80% global operations using LED lighting by 2025, (ii) 50% global landfill diversion rate by 2025, (iii) 50% renewable energy globally by 2030, (iv) 30% greenhouse gas emissions (Scope 1&2) reduction by 2030 vs. 2019 baseline, (v) 100% carbon neutral (Scope 1&2) by 2040, (vi) 15% reduction in Total Recyclable Incident Rate by 2027 across Americas and Asia Pacific operations vs. 2022 baseline, and (vii) 15% reduction in Lost Time Incident Rate by 2027 across UK and European operations vs. 2022 baseline. In some cases, forward-looking statements can be identified by the use of forward-looking terms such as "anticipate," "estimate," "believe," "continue," "could," "intend," "may," "plan," "potential," "predict," "should," "will," "expect," "objective," "projection," "forecast," "goal," "guidance," "outlook," "refers," "target," "project" or the negative of these terms or other comparable terms. However, the absence of these words does not mean that the statements are not forward-looking. These forward-looking statements are based on certain assumptions and analyses made by the company in light of its experience and its perception of historical trends, current conditions and expected future developments, as well as other factors the company believes are appropriate in the circumstances.

These forward-looking statements are subject to known and unknown risks, uncertainties and assumptions that may cause actual results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements, expressed or implied by such forward-looking statements. Factors that might cause or contribute to a material difference include, but are not limited to, the risks discussed in our filings with the SEC, and the following: the impact of the COVID-19 pandemic; economic conditions, generally; supply chain challenges, including labor shortages; our ability to align our investments in capital assets, including equipment, and warehouses, to our customers' demands; our ability to successfully integrate and realize anticipated synergies, cost savings, and profit improvement opportunities with respect to acquired companies; unsuccessful acquisitions or other risks or developments that adversely affect our financial condition and results; our ability to develop and implement suitable information technology systems and prevent failures in or breaches of such systems; our indebtedness; our ability to raise debt and equity capital; litigation/labor matters, including our ability to manage our subcontractors, and risks associated with labor disputes at our customers' facilities and efforts by labor organizations to organize our employees; risks associated with defined benefit plans for our current and former employees; our inability to attract or retain necessary talent; the increased costs associated with labor; fluctuations in currency exchange rates; fluctuations in fuel and floating interest rates; seasonal fluctuations; environmental laws; issues related to our intellectual property rights; governmental regulation, including trade compliance laws, as well as changes in international trade policies and tax regimes; governmental or political actions, including the United Kingdom's exit from the European Union; natural disasters, terrorist attacks or similar incidents, including the conflict between Russia and Ukraine; a material disruption of the company's operations; the inability to achieve the level of revenue growth, cash generation, cost savings, improvement in profitability and margins, fiscal discipline, or strengthening of competitiveness and operations anticipated or targeted; the impact of potential cyber attacks and information technology or data security breaches; the inability to implement technology initiatives successfully; our ability to achieve our Environmental, Social and Governance goals; and a determination by the IRS that the distribution or certain related-party transactions should be treated as taxable transactions.

All forward-looking statements set forth in this presentation are qualified by these cautionary statements and there can be no assurance that the actual results or developments anticipated by us will be realized or, even if substantially realized, that they will have the expected consequences to or effects on us or our business or operations. Forward-looking statements set forth in this presentation speak only as of the date hereof, and we do not undertake any obligation to update forward-looking statements to reflect subsequent events or circumstances, changes in expectations or the occurrence of unanticipated events, except to the extent required by law.



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## Highlights

3Q 2023

**Revenue** \$2.5 billion

**Organic revenue growth<sup>(1)</sup>** 3%

**Net income<sup>(2)</sup>** \$66 million

**Adjusted EBITDA<sup>(1)</sup>** \$200 million

**Operating cash flow** \$243 million

**Free cash flow<sup>(1)</sup>** \$191 million

- New business wins in 3Q 2023 expected to generate \$181 million of annualized revenue<sup>(3)</sup>, compared to \$158 million of annualized revenue from new business wins in 3Q 2022<sup>(4)</sup>
- \$520 million of new FY 2024 revenue won through 3Q 2023,<sup>(3)</sup> compared to \$497 million of new FY 2023 revenue won through 3Q 2022<sup>(4)</sup>
- 3Q 2023 adjusted EBITDA of \$200 million, compared to \$192 million in 3Q 2022<sup>(1)</sup>
- Diluted EPS \$0.55 in 3Q 2023, compared to \$0.53 in 3Q 2022
- Adjusted diluted EPS of \$0.69 in 3Q 2023, compared to \$0.75 in 3Q 2022<sup>(1)</sup>
- Free cash flow of \$191 million in 3Q 2023 compared to \$47 million in 3Q 2022<sup>(1)</sup>
- Operating return on invested capital of 36% over LTM, exceeding 30%<sup>(1)</sup> target
- Net leverage ratio of 1.6x at September 30<sup>th(1)</sup>
- Completed the acquisition of PFSweb on October 23<sup>rd</sup>



(1) Refer to the "Non-GAAP Financial Measures" section on slide 2 and Appendix for related information.

(2) Net income attributable to GXO.

(3) Based on closing September 30, 2023, FX rates of 1.23 GBP/USD and 1.06 EUR/USD.

(4) Based on closing September 30, 2022, FX rates of 1.12 GBP/USD and 0.98 EUR/USD.

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# Presenters



**Malcolm Wilson**  
Chief Executive Officer



**Baris Oran**  
Chief Financial Officer



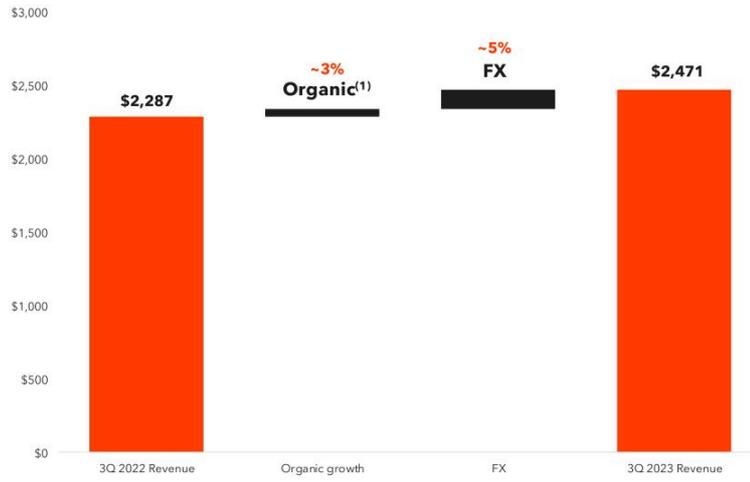
**Adrian Stoch**  
Chief Automation Officer



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# 3Q 2023: Solid revenue growth

(In millions USD)



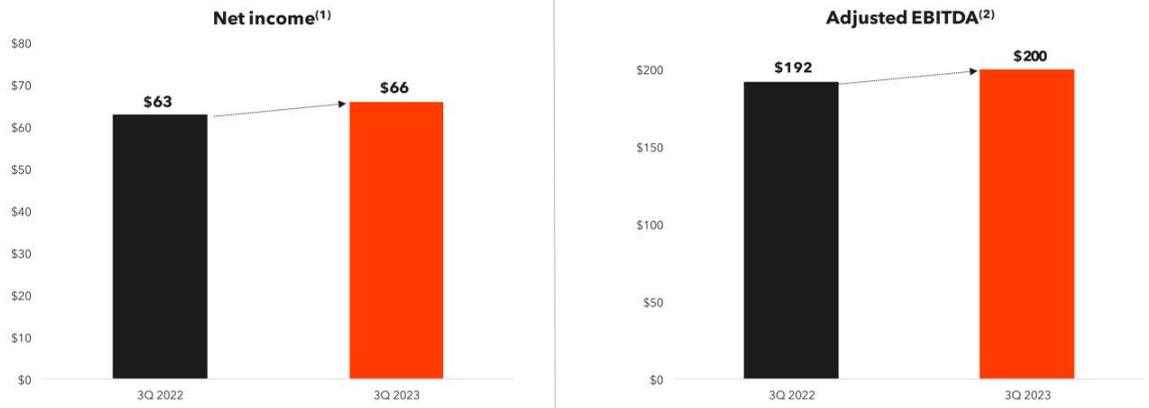
▲ 8%  
Revenue growth



(1) Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information.  
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# 3Q 2023: Growing and predictable profit profile

(In millions USD)



**Contractual business model provides resilient profit performance throughout the cycle**



(1) Net Income attributable to GXO.  
(2) Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information.  
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## Recent wins and extensions\*

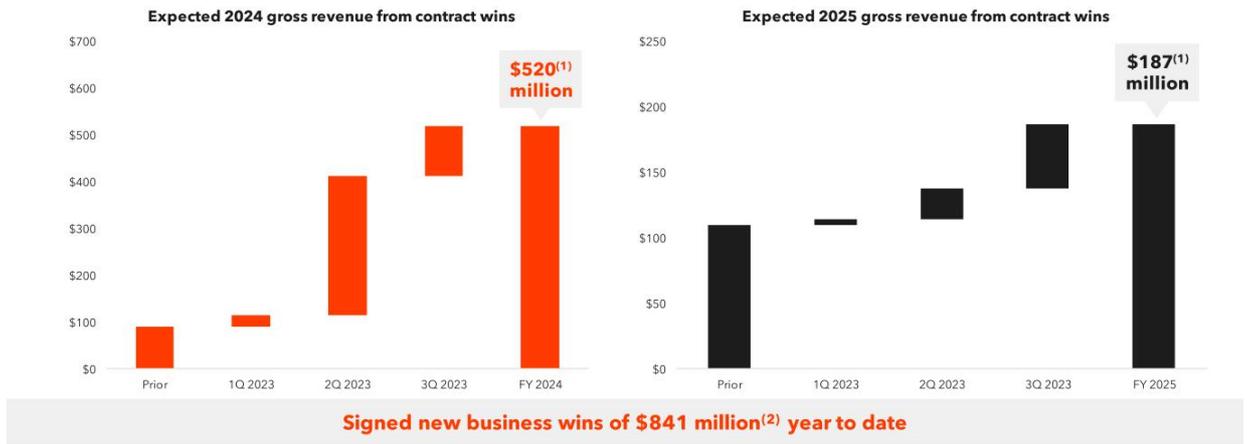


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\* US Mint and Glossier are contracts related to the PFSweb acquisition

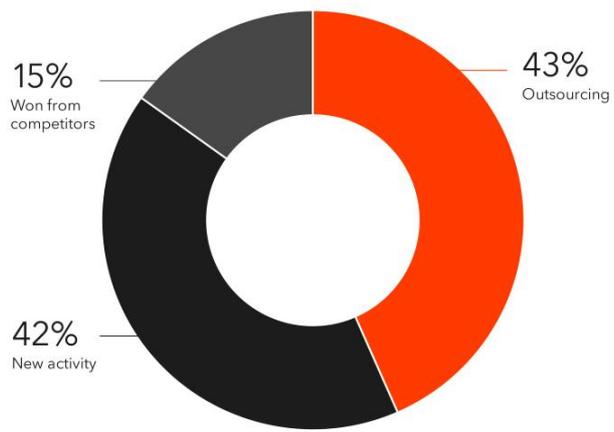
# Strong new contract wins underpin 2024 and 2025 revenue growth

(In millions USD)



<sup>(1)</sup> Based on closing September 30, 2023, FX rates of 1.22 GBP/USD and 1.06 EUR/USD.  
<sup>(2)</sup> Contracts converted at the prevailing rate of the quarter in which they are signed.  
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## 3Q 2023 contract wins by source

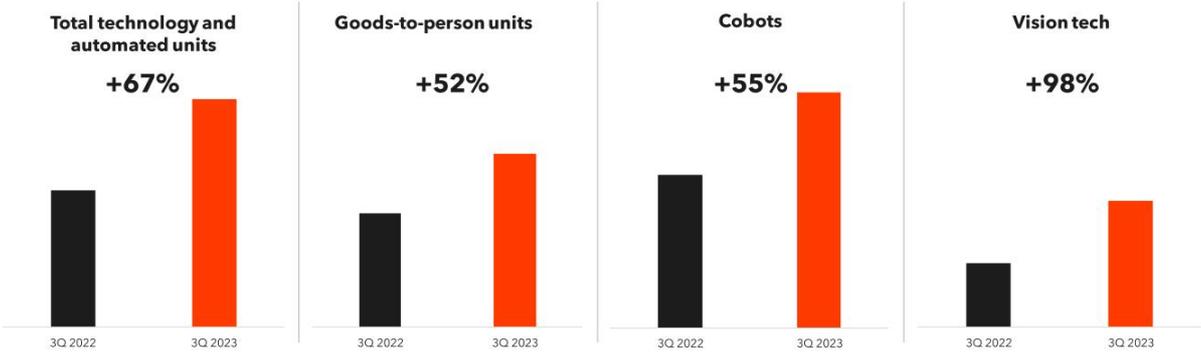


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# Accelerating automation and adaptive technology leadership



**~4,000 more adaptive technology units deployed year over year**

# High-quality growth: Diversified, contracted, blue-chip

|   |   |   |  |  |
|---|---|---|--|--|
| <b>Resilient, duration-matched contractual relationships</b>                              | <b>Pricing driven by contractual relationships, not supply/demand</b> | <b>Diversified verticals, customers and geographies</b> | <b>Blue-chip, investment-grade customer base</b>                           |  |
| <b>\$520 million</b> of incremental revenue in 2024 from new contract wins <sup>(1)</sup> | <b>~5-year</b> average contract length <sup>(2)</sup>                 | No customer represents more than <b>4% of revenues</b>  | <b>~45% of revenue</b> from open book (cost-plus) contracts <sup>(2)</sup> | <b>~76% variable costs</b> vs. ~24% fixed costs <sup>(3)</sup> |



(1) Based on closing September 30, 2023, FX rates of 1.22 GBP/USD and 1.06 EUR/USD.  
(2) Based on FY 2022.  
(3) Based on direct operating expenses, sales, general and administrative expenses, and depreciation expense and based on FY 2022.

## Strong balance sheet and free cash flow

### Balance sheet

**Total debt<sup>(1)</sup>**  
\$1,647 million

Reduced debt by \$159 million year to date through 3Q 2023

**Net debt<sup>(2)</sup>**  
\$1,174 million

Mostly fixed-rate borrowings

**Net leverage<sup>(2)</sup>**  
1.6x

Investment grade rated

**Strong 3Q FCF<sup>(2)</sup> drives deleveraging, with net leverage ratio at 1.6x<sup>(2)</sup>**

### Cash flow

**Cash flow from operations**  
\$243 million

3Q 2022: \$116 million

**Free cash flow<sup>(2)</sup>**  
\$191 million

3Q 2022: \$47 million

**Net capex<sup>(2)(3)</sup> % of revenue**  
YTD 3Q 2023: 2.7%

YTD 3Q 2022: 3.3% of revenue



(1) Includes finance leases and other debt of \$118 million as of September 30, 2023.  
(2) Refer to the "Non-GAAP Financial Measures" section on slide 2 and Appendix for related information.  
(3) Net capex is defined as capital expenditures, less proceeds from sales of property and equipment.

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## PFSweb acquisition

The acquisition of PFSweb expands GXO's presence in the North American market and increases its share of the health and beauty and luxury goods verticals.

2022 service fee equivalent revenue: **\$200 million<sup>(1)</sup>**

New business wins year to date: **~\$60 million<sup>(2)</sup>**



**~90%** of FY 2022 revenue came from North America

■ North America ■ Europe ■ United Kingdom



(1) Refer to the 'Non-GAAP Financial Measures' section on slide 2 and Appendix for related information.  
(2) On a service fee equivalent revenue basis.

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### Select brand partners

PANDORA



SHISEIDO



LANCÔME PARIS



UNITED STATES MINT



GIORGIO ARMANI

### Capabilities

#### Value added services

- Gift wrap & branded packaging
- Assembly, kitting, & bundling
- Product personalization

#### Managed transport

- Volume-based negotiated & white labeled rates
- Regional carrier relationships
- Brokerage services

#### Order orchestration

- Order management
- Tax, address verification & reporting
- Merchant of record services

#### Customer care

- Phone, email, chat & chatbot
- Dedicated & shared staffing
- Work-from home agent model

#### Payment & fraud

- DTC payment processing
- B2B AR/invoice management
- Fraud management services



### Environmental goals

- Reduce our environmental impact
  - 80% global operations using LED lighting by 2025
  - 80% global landfill diversion rate by 2025
  - 50% renewably sourced energy by 2030
  - 30% GHG emissions (scopes 1 & 2) reduction by 2030 vs 2019 baseline
  - 100% carbon neutral (scopes 1 & 2) by 2040



### Social goals

- Ensure a safe workplace
  - Reduce by 15% our Total Recordable Incident Rate in Americas & APAC by 2027 vs 2022 baseline
  - Reduce by 15% our Lost Time Incident Rate in our UK & European operations by 2027 vs 2022 baseline
- Build a culture of inclusion
- Provide a clear and rewarding career path for all employees



### Governance goals

- Maintain a best-in-class information security program
- Embed an ethics-driven culture

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## Q3 Highlights:

### Enhancing environmental efficiency for customers

- Re-engineered packaging materials for a customer which resulted in a reduction of over 11 metric tons of single use plastic per month in one warehouse
- Leveraged AI to optimize distribution routes for one customer, generating an estimated carbon savings of 720 metric tons at one warehouse since the project began in 2021

### Being an employer of choice

- Observed Safety Month in August, providing additional training and hosting roundtable discussions to help ensure a safer workplace
- Celebrated our third Belonging Week in September, building a culture where everyone feels welcome
- We have seen a 12% increase in employee satisfaction, among salaried employees since our spin, according to our most recent survey
- We are conducting a global employee survey in Q3-Q4 to identify opportunities to improve hourly employee engagement

### Doing the right thing every day

- Formally communicated our Generative AI Use Policy to employees and established various communication channels to encourage innovation responsibly and securely

## Key investment highlights

**1** Massive secular tailwinds: e-commerce, automation, outsourcing

**2** Long-term contractual relationships with blue-chip customers

**3** Critical scale in a fast-growing market

**4** Leadership in revenue- and margin-enhancing technology

**5** Resilient financial profile

**6** World-class team



## Updated FY 2023 guidance<sup>(1)</sup>

|   | Current                 | Prior                   |
|---|-------------------------|-------------------------|
| <b>Organic revenue growth<sup>(2)</sup></b>                       | 2% - 4%                 | 6% - 8%                 |
| <b>Adjusted EBITDA<sup>(2)</sup></b>                              | \$730 - \$755 million   | \$725 - \$755 million   |
| <b>Adjusted EBITDA<sup>(2)</sup> to free cash flow conversion</b> | ~30%                    | ~30%                    |
| <b>Adjusted diluted EPS<sup>(2)</sup></b>                         | \$2.55 - \$2.65         | \$2.45 - \$2.65         |
| <b>Adjusted EBITDAR<sup>(3)</sup></b>                             | \$1.75 - \$1.80 billion | \$1.75 - \$1.80 billion |

(1) Our guidance reflects current FX rates and the acquisition of PFSweb.  
(2) Refer to the "Non-GAAP Financial Measures" section on slide 2.  
(3) Adjusted EBITDAR is a valuation measure that is not specified in GAAP. Adjusted EBITDAR is commonly used by management, research analysts and investors to value companies in the logistics industry. Adjusted EBITDAR should not be construed as a financial performance or operating measure. Refer to the "Non-GAAP Valuation Measures" section on slide 2.



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# Appendix

**GxO**

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**GXO Logistics, Inc.**  
**Reconciliation of net income to adjusted EBITDA and adjusted**  
**EBITA and adjusted EBITDA and adjusted EBITA margins**  
**(unaudited)**

|  | Three months ended<br>September 30 |                 | Nine months ended<br>September 30 |                 | Year ended<br>December<br>31, 2022 | Trailing<br>twelve<br>months<br>ended<br>September<br>30, 2023 |
|--|------------------------------------|-----------------|-----------------------------------|-----------------|------------------------------------|--|
|  | 2023                               | 2022            | 2023                              | 2022            |                                    |  |
| (In millions USD)  |                                    |                 |                                   |                 |                                    |  |
| <b>Net income attributable to GXO</b>                        | \$ 66                              | \$ 63           | \$ 156                            | \$ 151          | \$ 197                             | \$ 202   |
| Net income attributable to noncontrolling interest           | 2                                  | 1               | 4                                 | 3               | 3                                  | 4  |
| <b>Net income</b>  | <b>\$ 68</b>                       | <b>\$ 64</b>    | <b>\$ 160</b>                     | <b>\$ 154</b>   | <b>\$ 200</b>                      | <b>\$ 206</b>  |
| Interest expense, net  | 14                                 | 6               | 41                                | 19              | 29                                 | 51   |
| Income tax expense   | 15                                 | 19              | 38                                | 51              | 64                                 | 51   |
| Depreciation and amortization expense                        | 101                                | 89              | 268                               | 242             | 329                                | 355  |
| Transaction and integration costs                            | 3                                  | 14              | 22                                | 57              | 61                                 | 26   |
| Restructuring costs and other                                | 7                                  | –               | 31                                | 14              | 32                                 | 49   |
| Unrealized (gain) loss on foreign currency options and other | (8)                                | –               | (12)                              | (14)            | 13                                 | 15   |
| <b>Adjusted EBITDA<sup>(1)</sup></b>                         | <b>\$ 200</b>                      | <b>\$ 192</b>   | <b>\$ 548</b>                     | <b>\$ 523</b>   | <b>\$ 728</b>                      | <b>\$ 753</b>  |
| Less: depreciation   | 83                                 | 68              | 214                               | 194             | 261                                | 281  |
| <b>Adjusted EBITA<sup>(1)</sup></b>                          | <b>\$ 117</b>                      | <b>\$ 124</b>   | <b>\$ 334</b>                     | <b>\$ 329</b>   | <b>\$ 467</b>                      | <b>\$ 472</b>  |
| <b>Revenue</b>   | <b>\$ 2,471</b>                    | <b>\$ 2,287</b> | <b>\$ 7,188</b>                   | <b>\$ 6,526</b> |                                    |  |
| <b>Adjusted EBITDA margin<sup>(1)(2)</sup></b>               | <b>8.1 %</b>                       | <b>8.4 %</b>    | <b>7.6 %</b>                      | <b>8.0 %</b>    |                                    |  |
| <b>Adjusted EBITA margin<sup>(1)(3)</sup></b>                | <b>4.7 %</b>                       | <b>5.4 %</b>    | <b>4.6 %</b>                      | <b>5.0 %</b>    |                                    |  |

(1) See the "Non-GAAP Financial Measures" section for additional information.  
(2) Adjusted EBITDA margin is calculated as adjusted EBITDA divided by revenue.  
(3) Adjusted EBITA margin is calculated as adjusted EBITA divided by revenue.



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**GXO Logistics, Inc.**  
**Reconciliation of net income to adjusted net**  
**income and adjusted earnings per share**  
**(unaudited)**

| (Dollars in millions, shares in thousands, except per share amounts) | Three months ended<br>September 30 |                | Nine months ended<br>September 30 |                |
|--|------------------------------------|----------------|-----------------------------------|----------------|
|  | 2023                               | 2022           | 2023                              | 2022           |
| <b>Net income attributable to GXO</b>                                | \$ 66                              | \$ 63          | \$ 156                            | \$ 151         |
| Amortization expense   | 18                                 | 21             | 54                                | 48             |
| Transaction and integration costs                                    | 3                                  | 14             | 22                                | 57             |
| Restructuring costs and other  | 7                                  | –              | 31                                | 14             |
| Unrealized gain on foreign currency options and other                | (8)                                | –              | (12)                              | (14)           |
| Income tax associated with the adjustments above <sup>(1)</sup>      | (4)                                | (9)            | (21)                              | (20)           |
| Discrete tax benefit <sup>(2)</sup>                                  | –                                  | –              | (5)                               | –              |
| <b>Adjusted net income attributable to GXO<sup>(3)</sup></b>         | <b>\$ 82</b>                       | <b>\$ 89</b>   | <b>\$ 225</b>                     | <b>\$ 236</b>  |
| <b>Adjusted basic earnings per share<sup>(3)</sup></b>               | <b>\$ 0.69</b>                     | <b>\$ 0.75</b> | <b>\$ 1.89</b>                    | <b>\$ 2.03</b> |
| <b>Adjusted diluted earnings per share<sup>(3)</sup></b>             | <b>\$ 0.69</b>                     | <b>\$ 0.75</b> | <b>\$ 1.88</b>                    | <b>\$ 2.02</b> |
| <b>Weighted-average common shares outstanding</b>                    |                                    |                |                                   |                |
| Basic  | 118,941                            | 118,621        | 118,883                           | 116,508        |
| Diluted  | 119,645                            | 119,065        | 119,430                           | 117,107        |

(1) The income tax rate applied to items is based on the GAAP annual effective tax rate.

(2) Discrete tax benefit from the release of valuation allowances.

(3) See the "Non-GAAP Financial Measures" section for additional information.



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**GXO Logistics, Inc.**  
**Other reconciliations**  
**(Unaudited)**

Reconciliation of cash flows from operating activities to free cash flow:

| (In millions USD)   | Three months ended<br>September 30, |                | Nine months ended<br>September 30, |                 |
|---|-------------------------------------|----------------|------------------------------------|-----------------|
|   | 2023                                | 2022           | 2023                               | 2022            |
| <b>Net cash provided by operating activities</b>            | \$ 243                              | \$ 116         | \$ 343                             | \$ 316          |
| Capital expenditures  | \$ (55)                             | \$ (85)        | \$ (205)                           | \$ (239)        |
| Proceeds from sales of property and equipment               | 3                                   | 16             | 13                                 | 22              |
| <b>Net capital expenditures ("Net capex")<sup>(1)</sup></b> | <b>\$ (52)</b>                      | <b>\$ (69)</b> | <b>\$ (192)</b>                    | <b>\$ (217)</b> |
| <b>Free cash flow<sup>(1)</sup></b>                         | <b>\$ 191</b>                       | <b>\$ 47</b>   | <b>\$ 151</b>                      | <b>\$ 99</b>    |

(1) See the "Non-GAAP Financial Measures" section for additional information.  
The Company calculates free cash flow conversion as free cash flow divided by adjusted EBITDA, expressed as a ratio.



**GXO Logistics, Inc.**  
**Other reconciliations**  
**(unaudited)**

Reconciliation of revenue to organic revenue:

| (In millions USD)                               | Three months ended<br>September 30 |                 | Nine months ended<br>September 30 |                 |
|---|------------------------------------|-----------------|-----------------------------------|-----------------|
|   | 2023                               | 2022            | 2023                              | 2022            |
| <b>Revenue</b>                                  | \$ 2,471                           | \$ 2,287        | \$ 7,188                          | \$ 6,526        |
| Revenue from acquired business <sup>(1)</sup>   | –                                  | –               | (378)                             | –               |
| Revenue from deconsolidation                    | –                                  | –               | –                                 | (20)            |
| Foreign exchange rates                          | (126)                              | –               | (43)                              | –               |
| <b>Organic revenue<sup>(2)</sup></b>            | <b>\$ 2,345</b>                    | <b>\$ 2,287</b> | <b>\$ 6,767</b>                   | <b>\$ 6,506</b> |
| <br>  |                                    |                 |                                   |                 |
| <b>Revenue growth<sup>(3)</sup></b>             | 8.0%                               |                 | 10.1 %                            |                 |
| <b>Organic revenue growth<sup>(2),(4)</sup></b> | 2.5%                               |                 | 4.0 %                             |                 |

(1) The Company excludes revenue from the acquired business in the current period for which there are no comparable revenues in the prior period.

(2) See the "Non-GAAP Financial Measures" section for additional information.

(3) Revenue growth is calculated as the change in the period-over-period revenue divided by the prior period, expressed as a percentage.

(4) Organic revenue growth is calculated as the change in the period-over-period organic revenue divided by the prior period, expressed as a percentage.



**GXO Logistics, Inc.**  
**Liquidity reconciliations**  
**(unaudited)**

Reconciliation of total debt and net debt:

| (In millions USD)               | <b>September 30, 2023</b> |
|---------------------------------|---------------------------|
| Current debt                    | \$ 26                     |
| Long-term debt                  | 1,621                     |
| <b>Total debt</b>               | <b>\$ 1,647</b>           |
| Less: Cash and cash equivalents | (473)                     |
| <b>Net debt<sup>(1)</sup></b>   | <b>\$ 1,174</b>           |

Reconciliation of total debt to net income attributable to GXO ratio:

| (In millions USD)                                     | <b>September 30, 2023</b> |
|---|---------------------------|
| Total debt  | \$ 1,647                  |
| Trailing twelve months net income attributable to GXO | \$ 202                    |
| <b>Debt to net income attributable to GXO ratio</b>   | <b>8.2x</b>               |

Reconciliation of net leverage ratio:

| (In millions USD)                                     | <b>September 30, 2023</b> |
|---|---------------------------|
| Net debt  | \$ 1,174                  |
| Trailing twelve months adjusted EBITDA <sup>(1)</sup> | \$ 753                    |
| <b>Net leverage ratio<sup>(1)</sup></b>               | <b>1.6x</b>               |

(1) See the "Non-GAAP Financial Measures" section for additional information.



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**GXO Logistics, Inc.**  
**Return on invested capital**  
**(unaudited)**

Adjusted EBITA, net of income taxes paid

| (In millions USD)   | Nine months ended September 30 |               | Year ended    | Trailing twelve |
|---|--------------------------------|---------------|---------------|-----------------|
|   | 2023                           | 2022          | December 31,  | months ended    |
|   |                                |               | 2022          | September 30,   |
|   |                                |               |               | 2023            |
| <b>Adjusted EBITA<sup>(1)</sup></b>                           | \$ 334                         | \$ 329        | \$ 467        | \$ 472          |
| Less: Cash paid for income taxes                              | (57)                           | (74)          | (111)         | (94)            |
| <b>Adjusted EBITA<sup>(1)</sup>, net of income taxes paid</b> | <b>\$ 277</b>                  | <b>\$ 255</b> | <b>\$ 356</b> | <b>\$ 378</b>   |

Operating return on invested capital

| (In millions USD)   | September 30    |                 | Average         |
|---|-----------------|-----------------|-----------------|
|   | 2023            | 2022            |                 |
| <b>Selected assets:</b>                                     |                 |                 |                 |
| Accounts receivable, net                                    | \$ 1,661        | \$ 1,507        | \$ 1,584        |
| Other current assets  | 332             | 301             | 317             |
| Property and equipment, net                                 | 923             | 914             | 919             |
| <b>Selected liabilities:</b>                                |                 |                 |                 |
| Accounts payable  | \$ (597)        | \$ (568)        | \$ (583)        |
| Accrued expenses  | (975)           | (952)           | (964)           |
| Other current liabilities                                   | (275)           | (162)           | (219)           |
| <b>Invested capital</b>                                     | <b>\$ 1,069</b> | <b>\$ 1,040</b> | <b>\$ 1,054</b> |
| <b>Ratio of return on invested Capital<sup>(1)(2)</sup></b> |                 |                 | <b>35.9%</b>    |

(1) See the "Non-GAAP Financial Measures" section for additional information.

(2) The ratio of return on invested capital is calculated as trailing twelve months adjusted EBITA, net of income taxes paid, divided by invested capital.



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GXO Logistics, Inc.  
Revenue disaggregated by industry  
(unaudited)

| (In millions USD)                   | Three months ended<br>September 30, |                 | Nine months ended<br>September 30, |                 |
|-------------------------------------|-------------------------------------|-----------------|------------------------------------|-----------------|
|                                     | 2023                                | 2022            | 2023                               | 2022            |
| Omnichannel retail                  | \$ 1,051                            | \$ 919          | \$ 3,041                           | \$ 2,618        |
| Technology and consumer electronics | 360                                 | 338             | 1,081                              | 963             |
| Food and beverage                   | 362                                 | 335             | 1,004                              | 1,009           |
| Industrial and manufacturing        | 263                                 | 275             | 803                                | 807             |
| Consumer packaged goods             | 231                                 | 227             | 689                                | 663             |
| Other                               | 204                                 | 193             | 570                                | 466             |
| <b>Total</b>                        | <b>\$ 2,471</b>                     | <b>\$ 2,287</b> | <b>\$ 7,188</b>                    | <b>\$ 6,526</b> |



**GXO Logistics, Inc.**  
**PFSweb service fee equivalent revenue**  
**(Unaudited)**

Reconciliation of PFSweb 2022 service fee equivalent revenue

| (In thousands USD)   | <b>Year ended<br/>December 31, 2022</b> |
|--|---|
| <b>Revenues:</b>   |   |
| Service fee revenue  | \$ 200,034                              |
| Product revenue, net   | 3,333                                   |
| Pass-through revenue   | 91,755                                  |
| <b>Total revenues<sup>(1)</sup></b>                            | <b>\$ 295,122</b>                       |
| <b>Cost of Revenues:</b>                                       |   |
| Cost of product revenue <sup>(1)</sup>                         | \$ 3,059                                |
| Cost of pass-through revenue <sup>(1)</sup>                    | 91,755                                  |
| <b>Cost of revenues not related to service and fee revenue</b> | <b>\$ 94,814</b>                        |
| <b>PFSweb service fee equivalent revenue<sup>(2)</sup></b>     | <b>\$ 200,308</b>                       |

(1) Derived from the "Consolidated Statements of Operations and Comprehensive Income (Loss)" contained in Part II, Item 8. Financial Statements and Supplementary Data of PFSweb, Inc. Form 10-K for the year ended December 31, 2022.

(2) See the 'Non-GAAP Financial Measures' section for additional information.



